



# Fort Sam Houston

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## **502 MSG**

### **Community Information Forum (CIF)**

### **Joint Base San Antonio**

### **09 January 2013**

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#### **Mission:**

***Provide our community installation services that support Service Members and Family readiness offering a quality of life that matches their service to our Nation.***

#### **Vision:**

***The Group exists to provide a safe, quality living and working environment for the Military, Civilians and Families here at Fort Sam Houston and Camp Bullis today and in the future.***



# Agenda

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- **Introductions & Opening Remarks**

- **COL Lamoureux**

- **Briefings**

- |                   |                         |                                  |
|-------------------|-------------------------|----------------------------------|
| • Old Business    | • 502 Chaplain's Office | • BAMC                           |
| • 30 Day Calendar | • ASA                   | • Veterinary Services            |
| • CFC             | • EO                    | • FSHISD                         |
| • 502 CES         | • BOSS                  | • ASBP                           |
| • 502 JA          | • 502 FSS               | • This Month's Spotlight Program |

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- **Back up**

- |              |          |
|--------------|----------|
| • Admin Info | • DENTAC |
| • 502 CES    | • DECA   |
| • 502 FSS    |          |
| • BAMC       |          |



# Old CIF Business/Actions Pending

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1. The Visitors Control Center procedures will modify ID card use and the need to register in DBIDS.



# 30 Day Calendar



## January 2013

- 18 Training Holiday AMEDDC&S
- 21 Federal Holiday, Dr. Martin Luther King Jr., Birthday
- 24 **BAMC Change of Command & Change of Responsibility, (MacArthur Parade Field, 1000)**
- 25 **Dr. Martin Luther King Jr. Day Observance, Guest Speaker, Mr. Oliver W. Hill, President, NAACP-San Antonio, (Roadrunner, ACS, Bldg 2797, 1200-1300)**
- 31 Consolidated Monthly Retirement Ceremony (FSH Quadrangle, 1100)

## February 2013

- 02 **Army Nurse Corps Celebrates 112<sup>th</sup> Anniversary**
- 12 **National Prayer Breakfast, Guest Speaker Chaplain, BG Raymond Bailey, (Sam Houston Community Center, 0630-0730)**
- 15 Training Holiday AMEDDC&S
- 18 Federal Holiday- President's Day FSH-ISD School Holiday
- 23 **Basura Bash, Salado Creek clean up (Salado Creek Park, 0800-1200)**
- 28 Consolidated Monthly Retirement Ceremony (FSH Quadrangle, 1100)



# ***FORT SAM HOUSTON Combined Federal Campaign***

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## ***2012 CFC!!! Together We Succeeded!!!***

- Ft Sam Houston CFC designated period of contact 01 Sep - 31 Dec
- JBASA-FSH raised **\$1,347,304** - 96% of the 2012 goal!
- JBASA raised **\$5,310,857** - 97% of the 2012 goal!
- Both totals raised exceeded last year's campaign
- Ft Sam Houston CFC POC: Mr. Duane Dunkley, 221-2207



***“Supporting A Caring Community”***





# JBSA CIVIL ENGINEERING

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## Drought Management

- Currently in Stage II water restrictions per JBSA Drought Management Plan
- Lawn and landscape watering on designated day during hours 0300-0800 (3am - 8 am) and 2000-2200 (8 pm - 10 pm)
- GOV washing twice/month. POV washing on designated watering day
- JBSA Stage III restrictions begin when Bexar J-17 index well falls to 642 feet and 502 ABW initiates additional restrictions
- JBSA Drought Stages differ from SAWS; ensure you follow JBSA restrictions
- DMP is at: [www.jbsa.af.mil/library/environmentalinformation.asp](http://www.jbsa.af.mil/library/environmentalinformation.asp)

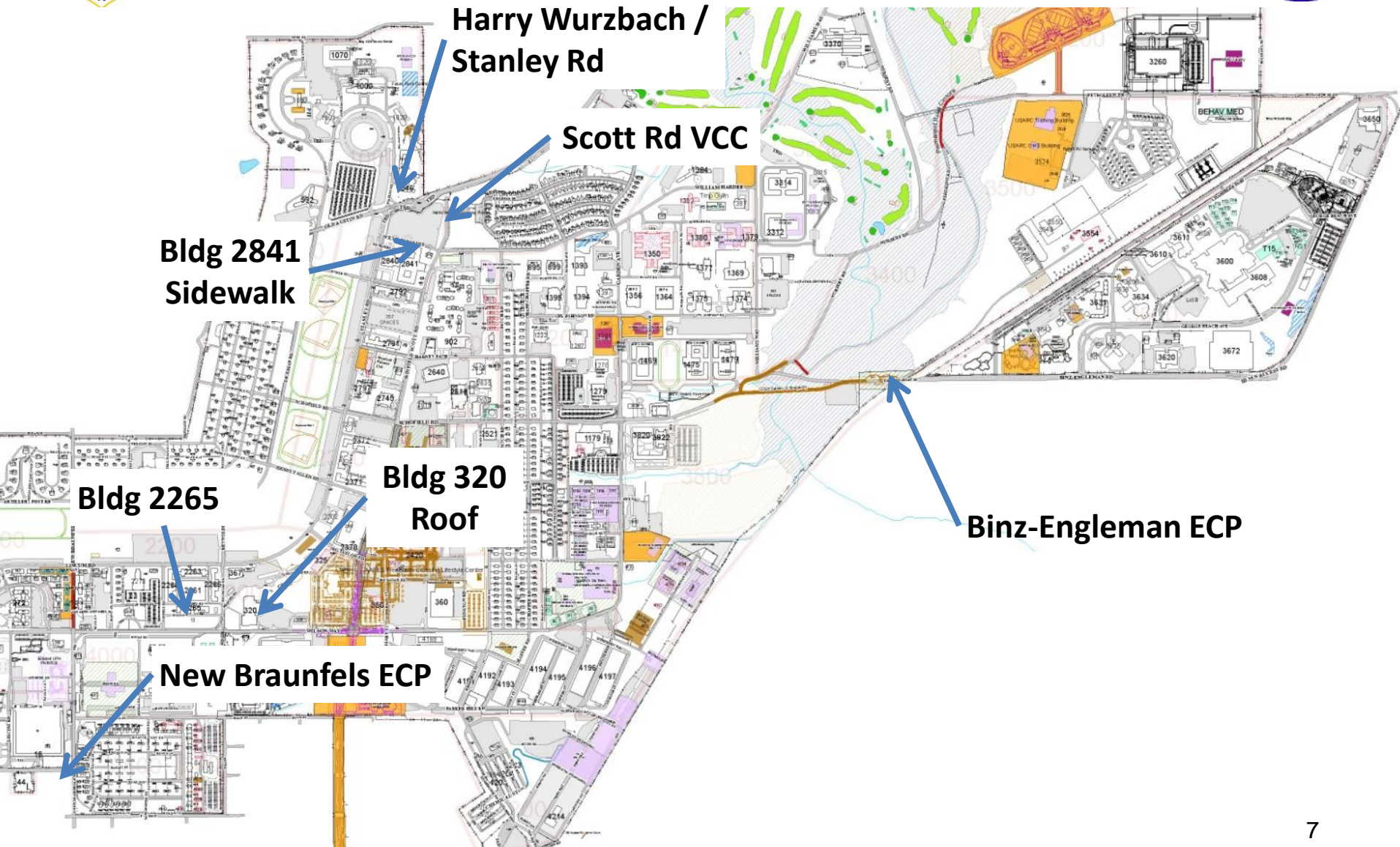
## Basura Bash

- Put Saturday, 23 Feb 2013, on your calendar now. Come out and help the installation and the environment by cleaning up trash and debris from Salado Creek.





# JBSA CIVIL ENGINEERING





# JBSA CIVIL ENGINEERING



## Project Updates

- **Harry Wurzbach / Stanley Rd Intersection:** Working on pedestrian islands and installation of exterior traffic light pole. ECD 18 Jan 2013.
- **Scott Rd VCC:** Rough-in electrical and outside meter loop installed. Landscaping scheduled for install. ECD 28 Feb 2013.
- **Binz-Engleman ECP:** Project awarded 30 Sep 2012 to construct an Entry Control Point (ECP) at Binz-Engleman Road. Currently at 35% Design. Site layout and gatehouse location under consideration. 65% Design due 14 Jan 2013.
- **Construct Marquees:** Project provides marquees in the vicinity of the Wilson Way, Walters St, and Harry Wurzbach ECP's to display upcoming events, exercise messages, etc. NTP pending. ECD 28 Jul 2013.
- **New Braunfels Gate:** Project repairs/replaces damaged sections of existing inbound and outbound wrought iron gate and installs removable pipe bollards. Gates and bollards currently being fabricated. Gates scheduled to be installed 28 Jan – 8 Feb. ECD 29 Mar 2013.





# JB SA CIVIL ENGINEERING

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## Project Updates (cont)

- **Sidewalk on Hardee North Side of Bldg 2841 (AMEDDC&S):** Construction to begin in February 2013. Currently awaiting submittals. ECD 7 June 13.
- **Bldg 2265 Chillers:** Project updates controls and electrical components for the existing two chillers in the basement of bldg 2265. These chillers serve bldgs 2263, 2264, 2265, and 2266. Once complete, chillers will be able to run at full rated capacity. New breaker scheduled to be installed on 12 Jan 13. All submittals are approved. ECD 31 Jan 13.
- **Repair Roofs, Bldg 5105, 5106, 5107 & 5124 (Camp Bullis DFAC's):** Demolition complete, roof deck repaired, and drip edge installed. Underlayment in progress. ECD 28 Jan 2013.
- **Replace Roof Bldg 320 (Jimmy Brought Fitness Center):** Contractor on schedule, cap sheet has been installed for all 3 phases. Waiting replacement clay tiles. ECD 16 Jan 13.



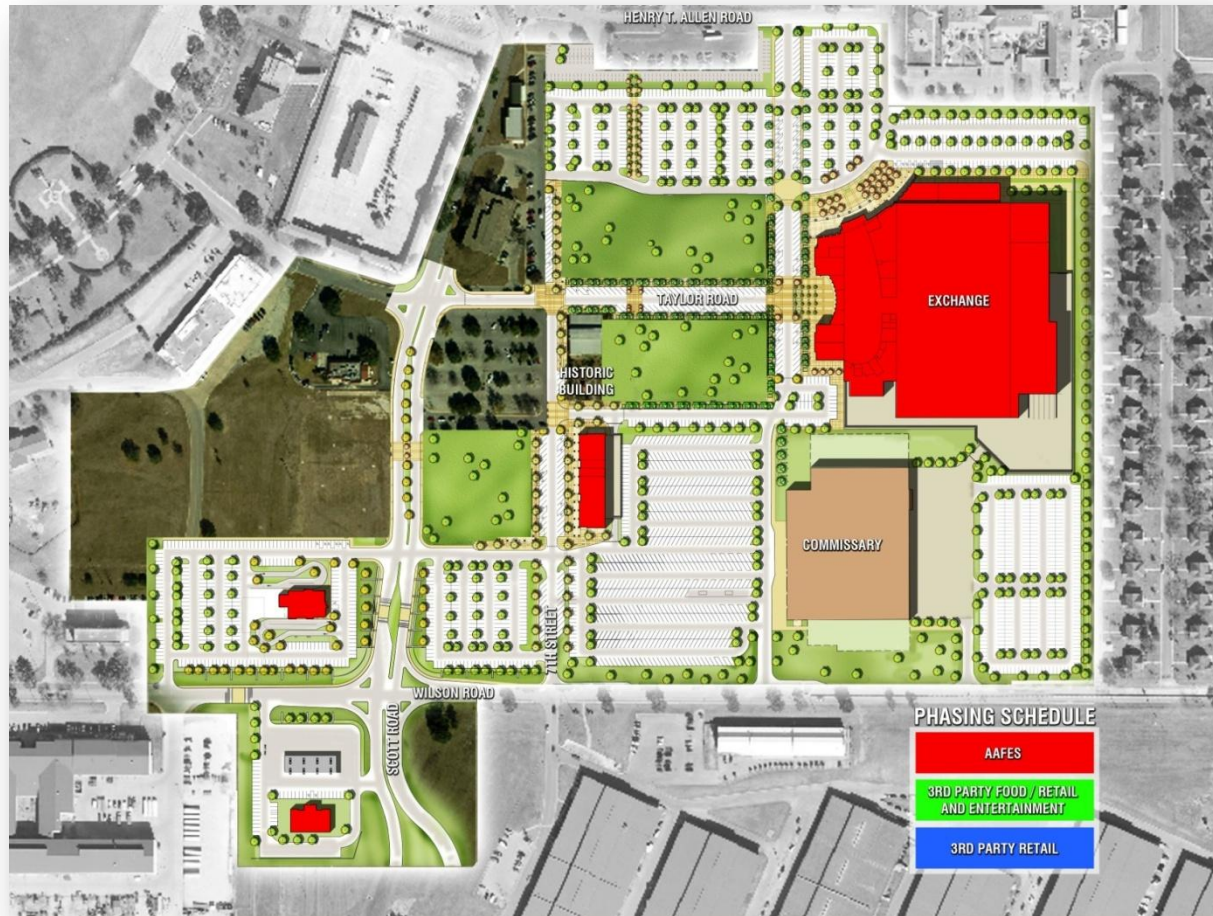
# JBSA-FSH EXISTING CONDITIONS



## Site Boundaries



# JBSA-FSH PHASE I



## Estimated Phase I Timeline:

Time: Site work 4 mo. + 24 mo. construction = 28 mo.

Start Construction: Feb 2014

Phase I Completed: Aug 2016\*

\* Major construction is completed in 28 months with 2 months of remaining site work to complete Phase I

## Estimated Open Dates:

Express: Dec 2014

R40 (Concessions): Apr 2015

Dual Food: Nov 2015

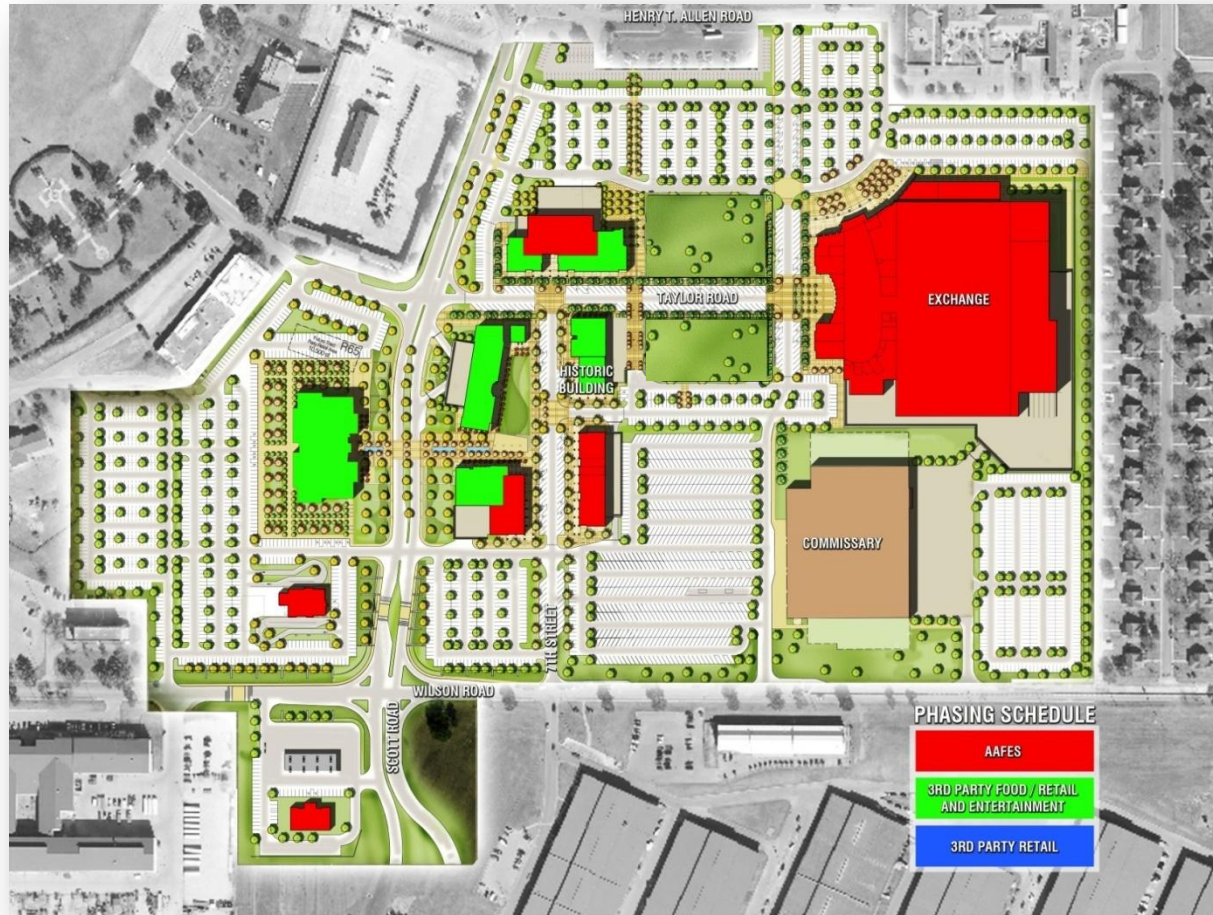
Main Store: Jan 2016

ODL: Jun 2016





# JBSA-FSH PHASE II



## Phase II Estimated Timeline:

Time: 24 mo. Construction\*

Start Phase II Construction: Nov 2015

Phase II Complete: Nov 2017

\* 7 months overlap between Phase I and Phase II. Phase II starts immediately after the Exchange is completed.

## Estimated Open Dates:

R75 Cinema: Oct 2016

R15 (MCSS): Jan 2017

R30 (South Wing): Feb 2017

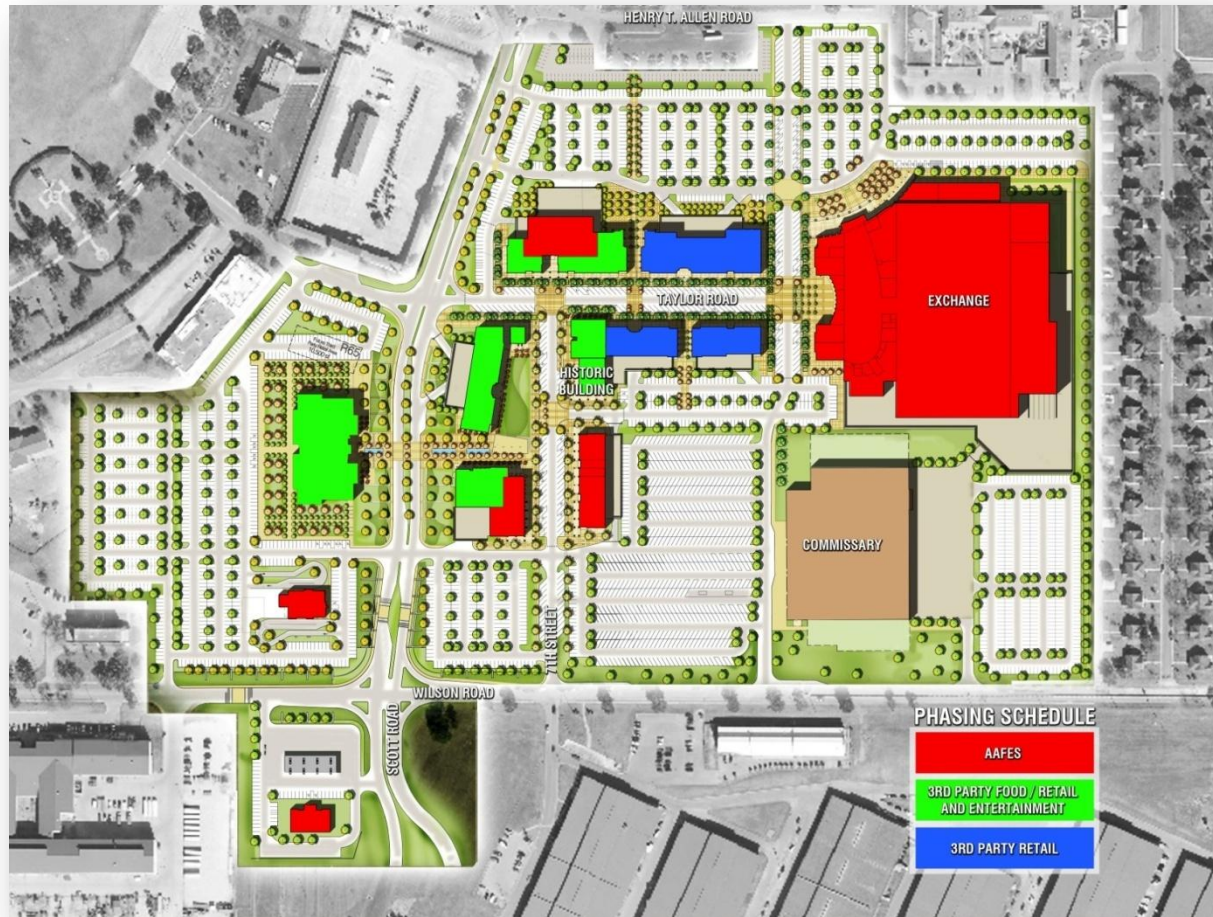
R55 (Restaurants): Apr 2017

R45 (Class VI): May 2017

R15 (Starbucks): Nov 2017



# JBSA-FSH PHASE III



## Phase III Estimated Timeline:

Time: 8 mo. Construction

Start Phase III Construction: TBD (based upon pre-established leasing thresholds)



# 502 MSG/JA

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## **JBASA-FSH Military Tax Assistance Center (MTAC)**

MTAC Tax Season is 22 Jan – 15 Apr 13 ???

- Main Site: 502 MSG/JA, 2271 Reynolds Rd  
Hours of Operation: M – F, 0800-1700  
By Appointment Only  
Phone Number: 210-295-1040
- SAMMC Site: Room L44-6 CONF  
Hours of Operation: M – F, 0800-1700  
By Appointment Only  
Phone Number: 210-916-1040
- Tax Preparation for Training Units on Saturdays by Request





# 502 MSG/JA



## Post-Government Employment: Form I-9

***All U.S. employers must complete and retain a U.S. Citizenship and Immigration Services Form I-9, Employment Eligibility Verification, for each individual they hire.***

- The purpose of the Form I-9 is to document that each new employee is authorized to work in the U.S.
- On the Form I-9, the *employer* must examine the new hire's documents such as a U.S. Passport, Military I.D. card or birth certificate to determine whether the document(s) are genuine. (Usually done at the employer's site)
- At JBSA-FSH, many retiring military members are asked by their new out-of-state employers to complete the Form I-9 prior to arriving at their new location. They often come to the 502 MSG/JA for notary services.
- The Form I-9 does not contain a notary block. However, USCIS Handbook for Employers states "If a designated agent or *notary public* completes this section, ....."

### **TAKEAWAY**

- The State of Texas specifically prohibits its notaries from notarizing the Form I-9 and we cannot provide this service. (<http://www.sos.state.tx.us/statdoc/faqs2300.shtml#np23> )



# 502 Chaplain's Office



## Living by Faith

A mid-week faith development opportunity  
for all persons of faith

Wednesdays

9 Jan—1 May 2013

Dodd Field Chapel

1730 Dinner

1830-2000 Faith  
Development

Watch-care provided

Contact: Brian Merry  
Director, Religious Education  
210-221-5006  
brian.r.merry@us.army.mil

### Faith Formation Opportunities

Elementary  
Middle School  
Youth

Adults

**Experiencing God** will continue from the fall semester but open to new participants. We will explore the revised and expanded study of the classic best-selling course which guides learners to experience the kind of relationship with God through which they come to know and do His will.

**Resiliency:** Our study is based on the US Army Master Resiliency Program. The program helps develop skills the participants may already possess to not only bounce back but to thrive under challenging conditions. This is a continuation from Fall but open to new participants.

**Catholicism:** Journey around the World and deep into the Faith. Join us for this video-based faith formation opportunity. We will explore how the beauty and truth of the Catholic Faith is illuminated by the spiritual and artistic treasures of this global culture.

**Financial Peace:** Join us for this Dave Ramsey video-based series designed to teach families to get out of debt, stay out of debt, and build wealth.

**ScreamFree Marriage** (9 Jan—27 Feb) This will be a 6-week formation program to not just lower your voice but learning to calm your emotional reactions and learning to focus on your own behavior more than your kids' behavior.

**Couple's Enrichment** (6 March—1 May) Learn to master innovative techniques for dealing with your partner and become empowered to communicate effectively and appreciatively as a couple. Learn to work together as a "team" to help solve problems, manage conflict without damaging closeness, and protect and enhance your love, your commitment, and your friendship.

**I Believe: Exploring the Apostles' Creed**—The basics of the Christian faith have remained the same for centuries. Affirmed by the church around the world since its earliest years, these truths are summarized in documents known as creeds.



# 502 Chaplain's Office



**MIDDLE SCHOOL & HIGH SCHOOL YOUTH  
COME BOWL WITH US!**

**SUNDAY, 13 JANUARY 2013  
2:00 PM-5:00 PM  
FORT SAM HOUSTON BOWLING CENTER  
BLOG 2521 SCHOFIELD ROAD**

**PIZZA & SOFT DRINKS  
WILL BE SERVED @ 2:00 PM**

**FOR MORE INFORMATION CONTACT  
REY GUSTAMENTE @ 210-221-5943**



# 502 Chaplain's Office



## *NATIONAL PRAYER BREAKFAST*

*GUEST SPEAKER  
CHAPLAIN  
BRIGADIER GENERAL  
RAYMOND BAILEY*

*DEPUTY CHIEF OF CHAPLAINS  
US ARMY*



***SAM HOUSTON COMMUNITY CENTER  
12 FEBRUARY 2013  
0630-0730***

*Suggested donations for the tickets*

*\$5.00 for E-5/GS-5 and below*

*\$10.00 for E-6/GS-6 and above.*





# 502 CS

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## Communications Services

- Telephone Management System operational effective 31 Jan 13
  - Must audit and monitor all official phone calls – PIN System implemented
  - Busy Signals – Extensive use of commercial long distance services
  - 502 CS can't achieve "First Time Connectivity" standard
  - Must collect reimbursements - reimbursement process – coming soon
- Post Telephone Operator Service Phasing out 01 Mar 13 – budget reductions
  - Locator services use Call Trees - information posted on the JBSA website
  - Conference Call setup services provided by 502 CS telephone services
- Land Mobile Radio (LMR) Repeater Upgrade Coming – EOY Unfunded item
  - JBSA will be upgrading all LMR repeaters for all sites – includes Camp Bullis
  - 502 CS validating current inventories now to ensure all units are ready
  - Data call to validate and allow units to procure radios that are incompatible with new LMR repeaters will be sent out in Feb 13



# ASA



## RCI

### Lincoln Military Housing (LMH)

- **Recycling News!**

As many of you have requested – C6 is providing us with new 96 gallon recycle toters! Your current brown container will be picked up and replaced beginning in January.

- **Christmas Décor**

All Christmas Décor, including lights, will need to be removed by 18 Jan 13. Also, C-6 will pick up Christmas Trees starting 11 Jan, during bulk trash on Fridays. Please place trees on the curb by 7am. If trees are larger than 6ft, C6 is asking that they be cut in half. Thank you for all your help and cooperation.

- **Join the conversation, Lincoln Military Housing is on Face Book!**

“Like” us on face book to connect with your neighbors and housing office!

Follow the Fort Sam Houston blog for the latest news and information on your community!

\*Effective 1 Sep 12 your address will be changed to the new address. Please stop by your local Community Center to complete a change of permanent address addendum, as this will become a part of your lease file. More information forthcoming as to when the new house numbers will be installed.





# ASA



## **CASUALTY ASSISTANCE CENTER (CAC)** **CNO/CAO CERTIFICATION TRAINING FOR JAN-FEB 2013**

**9-10 & 23-24 JAN; 13-14 & 20-21 FEB**

**CNO/CAO UNIT TASKING FOR 1-31 JANUARY 2013**

**MEDCOM**

**CNO/CAO UNIT TASKING FOR 1-28 FEBRUARY 2013**

**MEDCOM**

**CAC REGION STATUS for VIP Military Funeral Honors**

**Retired Army General Officers – 124 (4 of which are 4-Star)**

**Medal of Honor Recipients – 2 (Brady and Sasser)**

**CURRENT CERTIFIED CNO/CAO O/H STATUS**

**SFC-SGM/CSM = 573(+); CW2-CW5= 37 (-);**

**CPT-LTC= 382 (+); COL= 84 (+)**

**\*CSM/SGM = 46 IN CAC REGION (42 AT FSH)**

**GRAND TOTAL = 1076**



# ASA



## CASUALTY ASSISTANCE CENTER (CAC)

### Current Concerns:

- **CNO/CAO Tasking OPORD (SC-12-018) aka Anvil Guardian remains in effect.**
- **Only certified personnel can be placed on the duty roster. Units vet their duty roster before final submission to the CAC. Unit Duty Rosters are being submitted to the CAC past the suspense date listed in the OPORD.**
- **The CAC will offer a 2-hour CNO/CAO Refresher Training Course locally in the near future (tentatively set for March 2013).**



# ASA

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## CASUALTY ASSISTANCE CENTER (CAC)

### Current Concerns:

- **FSH MACOM augmentees supporting MFH Tasking OPORD (SC-12-014) continue to demonstrate a high degree of professionalism and military bearing. ARNORTH & 5A manage the duty cycle rotation and it is currently set at 90 days.**
- **The Memorial Affairs Network monitors both CNO/CAO training issues and MFH mission concerns. The CAC will hold the next meeting on 27 Mar 13, Bldg 2263, Room 200.**

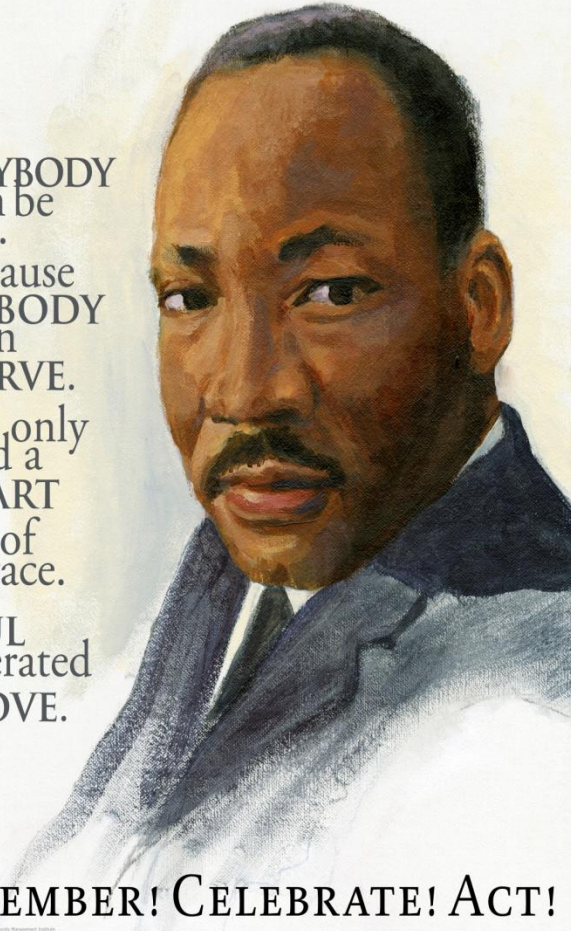


# EO



## Dr. Martin Luther King Jr. HOLIDAY

EVERYBODY  
can be  
great.  
Because  
ANYBODY  
can  
SERVE.  
You only  
need a  
HEART  
full of  
A grace.  
SOUL  
generated  
by LOVE.



REMEMBER! CELEBRATE! ACT!

### ***Dr. Martin Luther King Jr. Day Observance Host Command: Southern Regional Medical Command***

#### **Installation Observance**

Guest Speaker: Mr. Oliver W. Hill,  
President, NAACP-San Antonio  
Branch

Date: 25 Jan 2013

Time: 1200-1300

Location: Roadrunner, ACS  
Bldg, 2797 Stanley Road, Fort Sam  
Houston, TX 78234



# BOSS

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**CSM Freeman will introduce new Better Opportunities for Single Soldiers (BOSS) representative.**



# 502 FSS



## Manpower and Personnel Flight

### ID CARDS (BLDG 367 ) OFFICE CLOSURE

- Installation of RAPIDS Window 7 Software will take place on 22-24 of Jan 13.
- During this time Bldg 367 ID Card section will be closed for customer service.
- ID card services will be available at both Randolph and Lackland ID card offices during this time.
- Appointments are required except for emergencies.





# 502 FSS



## Force Development Flight

Education & Training Bldg 4011A (221-0852/1294)

- Mon and Fri , National Test Center administers CLEP/DSST/proctored exams, 0800 and 1200
- Wed, CDC exams are administered, 0800 and 1200
- Thurs, DLPT exams are administered at 0800
- 22 Jan 13, Base Enlisted Training Meeting Scheduled with UTMs
- 29 Jan 13, ACES, METC, & Library Meeting for 2013 Joint Ed Fair
- 31 Jan 13, JBSA Ft Sam Houston Education MOU's Meeting with ACES

Regular Education and Training Hours: Mon-Fri 0730-1530  
Wed- Closed 1330-1530 (In-house Training)



# 502 FSS



## Warfighter and Family Services Flight

Roadrunner Community Center Building 2797  
(221-2705)

- 10 Jan 2013 - EFMP, "Challenging Behaviors" Bldg 2797, 1330 -1500
- 10 Jan 2013 - Family Life Program (FLP), Couple's Enrichment, #1 of 3, Bldg 2797, 1700 -1900
- 14 Jan 2013 - Employment Readiness, Federal Resume Writing, Bldg 2797, 1300 -1530
- 16 Jan 2013 - MOBDEP, Treasurer Training, Bldg 2797, 1330 -1530
- 17 Jan 2013 - FLP, Safety Seat Clinic, Fire Station, Bldg 3830, 1300 -1500
- 23 Jan 2013 - FLP, Women Encouraging Women, Bldg 2797, 1100 -1200
- 24 Jan 2013 - EFMP, "Autism Behaviors" Bldg 2797, 1330 -1500
- 24 - 25 Jan 2013 - Armed Forces Team Building Level 2, Bldg 2797, 0830 -1445**
- 24 - 25 Jan 2013 - MOBDEP, Family Readiness Group Leadership Academy, Bldg 2797, 0830 -1600
- 29 Jan 2013 - Relocation, Newcomer's Extravaganza, Sam Houston Community Center, 0930-1100,
- 23 Feb 2013 - FLP, Annual "Poetry Slam" Bldg 2797, 1800-2100



# 502 FSS



## Warfighter and Family Services Flight

### School Age Services Bldg 1703/1705 (221-4455/221-5151)

- Before and After School registration ongoing at Parent Central , Bldg 2797, for information call 210-221-4871
- Girls Only have begun their regular meetings on alternate Thurs at Bldg 1705, 1600-1645. For more information, call 221-5151.
- SAS daily after school activities includes drama, arts & crafts, science, computer lab, Techno activities, includes guitar, keyboard, & song writing.
- Boys Talk meet alternate Thurs, at Bldg 1703, 1600-1645. For more information call 221-5151.

### Youth Services & Sports Bldg 1630 (221-3502)

- Dance Club will be held every Wednesday and Thursday at 1700 in Bldg 1630
- DJ club will meet on Tuesdays and Fridays at 1630 in Bldg 1630
- 16 Jan 13 the Torch club will meet at 1630.
- 19 Jan 13 Teen Council meeting at 1600
- 19 Jan 13 Midnight basketball will be held at 1900 - Midnight
- Dodge Ball will be played every Monday at 1630 in Bldg 1630
- **03 Feb 13 – Youth Super Bowl Party, Bldg 1630, 1700-2100**
- **Youth Sports – 01 Feb 13 baseball registration will begin. For more information contact Parent Central at 221-4871.**



# 502 FSS



## Warfighter and Family Services Flight

### **Parent Central Bldg 2797 (221-4871)**

- Army Child Care in Your Neighborhood facility and home providers are available in various areas. Contact Parent Central at 221-4871.

### **CYS Services HIRED! Bldg 2515 (221-3386)**

- 09/10 Jan 13 Winter Term Apprentice Interviews, 1700-1900, MWR Worksites
- 14 Jan 13 Winter Term Begins
- 24 Jan 13 Workforce Preparation Training: Basic CPR/First Aid, 1700-1900, Middle School Teen Center
- **29 Jan 13 Workforce Preparation Training: Work Ethics 1700-1900, Youth Center**
- 12 Feb 13 Workforce Preparation Training: Resumes 1700-1900, Bldg 2797

### **Child Development CTR Bldg 2530 (221-5002)**

- 7-11 Jan 13, Library, Smart Start Program for Preschool children, 0900-1100
- 14-18 Jan 13, Bowling, Smart Start Program for Preschool children, 0900-1100
- 21 Jan 13 – Closed, Federal Holiday
- 22-25 Jan 13, Smart Start Program, at YS Gym, 0900-1100
- 28-31 Jan 13, Smart Start Program, at Library for Preschool children, 0900-1100.
- 4-8 Feb 13, Bowling, Smart Start Program for preschool children, 0900-1100
- 11-15 Feb 13, Smart Start Program, at CDC, Valentine cards, 0900-1100

### **Family Child Care Bldg 1630A (221-3828)**

- **11-14 Feb 13: New Provider Orientation Training, 0800-1600. Call FCC for information and registration**



# 502 FSS



## Sustainment Services Flight

### Jimmy Brought Fitness Center

POC: Doug Price/FSVS/221-2020

- **Get Lean in 2013, registration packages are due NLT: 11 Jan, competition period is 22 Jan - 17 Apr. The challenge is open to all DoD cardholder's. Prizes will be available for the meanest and leanest**
- The Fitness Center offers a variety of classes from Salsa Dance Lessons, Zumba, Belly Dancing, Spinning and Aerobics
- The indoor pool is open year round for Lap Swimming, Water Aerobics and Scuba Diving

### Fitness Center on the METC Campus

POC: Ken Hack/FSVS/808-5712

- **26 Jan, Frosty 5K Run, begins at noon**
- 26-27, Ranger Jam XV Varsity Basketball Tournament, players 18 and older are invited to get their teams together. Cost per team is \$350
- The Fitness Center offers a variety of classes from Zumba, Ab and Spinning

### Central Post Gym

POC: Dave Waugh/FSVS/221-3593

- **Open as of 02 Jan 13, Mon – Fri 0500-1900, closed weekends and holidays**

### Sam Houston Community Center

POC Manuel Valdez/FSVF/808-6262

- Now Offering: **“Quick Lunch”** available for meetings or small gatherings. Contact Ms. Bernadine Kaeka-Bacon at 808-1374
- For all your **Catering Needs**, Contact Ms. Bernadine Kaeka-Bacon at 808-1374
- **Ticket Office** available to buy your tickets for local attractions. 808-1378
- **Barber Shop** is now open, for more information and hours of operation, call Lee Williams at 808-6166



# 502 FSS



## Sustainment Services Flight

### Harlequin Dinner Theater

POC: Robert Olivas/FSVF/222-9694

### “Murder is a Game“

17 Jan – 16 Feb 13

A successful, married mystery writing team has dried up so their publisher gives them an anniversary present of a weekend in an old mansion built for a movie set and fills it with hired characters unknown to each other to act out a murder plot. The couple, Sloan and Toby Bigelow, delight in the game and solve the fake murder but then there is a real murder and further hilarious plot twists.

Doors open at 1730. Performances are Thurs, Fri, & Sat, 1815 dinner, 2000 curtain. Tickets for dinner and show are \$33 for civilians, \$30 for Military, \$26 for students, and \$16.50 for children (12 & under). For reservations call (210) 222-9694.





# 502 FSS



## Community Services Flight

### **Equestrian Center** (224-7207)

The Equestrian Center offers guided trail rides every Saturday and Sunday for \$20. Reservations are required. Call for scheduling and more information.

### **Bowling Center** (221-4740)

The Bowling Center offers birthday/unit party packages. Please call for additional information.

### **Golf Course** Bldg 2900/2901 (221-5863)

Warrior Golf Scramble: 1<sup>st</sup> Friday of each month, 1230 Shotgun Start. \$25 Members and \$35 Non-Members. Fee includes green fees, cart, prizes and social.

### **Outdoor Equipment Center** (221-5224/5225)

The Outdoor Equipment Center offers a variety of equipment for all of your recreation needs including pontoon boats, campers, tents, grills and more.

### **Camp Bullis** (295-7577)

**19 Jan : Exotic Season 1 begins, archery and gun stand hunting for wild hogs, axis deer and feral goats.** Hunts will start at 1600-2100 at selected locations on Fri-Sun, current hunting permits are still valid and non permit holders can buy an exotic permit with DoD id card, hunter Ed card, and a current TX hunting license, approved caliber gun, shotgun, black powder gun, and or bow, crossbow. Will use a call in system for reservations.

**First 3D animal target archery shooting contest open to everyone Sat-Sun 26-27 Jan, registration: 0800-1000, fee \$10 non competitive (fun shoot), \$15.00 competitive plaque for high score.**



# BAMC



## **RELOCATIONS:**

Medical Readiness, Phys Exams, and Medical Management from FSH Clinic to BLDG 1102, FSH (5 Dec 12)

Army Dermatology scheduled to move to SAMMC on 16 – 18 Jan 13

## **BAMC FACEBOOK**

Why not use BAMC's Facebook? 18,000 views to date—watch for the BAMC music video!

<http://www.facebook.com/BrookeArmyMedicalCenter>

## **NEWS HIGHLIGHTS**

- BAMC Change of Command, 1000, 24 January 2013, MacArthur Parade Field, FSH
- Active Duty No-show Rate, Aug – Oct 2012: 9.65%, 17405 Appointments
- New Army PHA Process – accessible through BAMC Internet (Departments, Family Med, Military Medical Readiness, Link: <http://www.bamc.amedd.army.mil/departments/family-medicine/military-medical-readiness.asp>)
- Patient Centered Medical Home (PCMH)
  - Department of Defense (DoD)-wide initiative to improve access to care, outcomes, wellness, prevention and satisfaction while ensuring a uniform patient care experience for all beneficiaries
  - The Internal Medicine Clinic has applied for recognition by the National Committee for Quality Assurance (NCQA); all other primary care areas will seek recognition within the next two years



# Veterinary Services

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## New Events for VTF

**Walk-in Vaccination Clinic:** 18 Jan 2013 from 09:00 to 12:00

**Holiday Closure:** 21 Jan 2013: MLK Holiday

**Inventory:** 31 Jan 2013 close at 12:00

## Typical Week

**0800-1600 M-F for OTC sales.**

**Clinics for sick call appointments approximately 3-4 days a week**

**Tuesdays each week dedicated to surgical cases**

**Thursdays are training days**



# Fort Sam Houston Civilian Personnel Advisory Center (CPAC)

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1. **OPM Benefits Administration Letter, Number 12-104**, regarding “FERS Revised Annuity Employee (RAE) codes. Beginning in 2013, new employees (as designated in the statute), will have to pay significantly higher employee contributions. For further information, go to the Army Benefits Center- Civilian (ABC-C) website at: <https://www.abc.army.mil/>
2. **Electronic Official Personnel Folder (e-OPF)**. Reminder to Army civilians that e-OPF has replaced the hard copy Official Personnel Folder (OPF). We have had numerous questions about accessing e-OPF, please contact our office for assistance if needed, POC: Mr. Garza or Mr. Machac at our Customer Care Center, Bldg 144, at 221-2934.
3. The Fort Sam Houston CPAC has developed a “**New Fort Sam Houston Hiring Guide for Managers (Army)**” See our website for a copy of the guide:  
<http://www.samhouston.army.mil/cpac/index.aspx>

Visit the Fort Sam Houston CPAC on Facebook:

<http://www.facebook.com/pages/Ft-Sam-Houston-Civilian-Personnel-Advisory-Center/217123538373277>

Follow the Fort Sam Houston CPAC on Twitter: <https://twitter.com/#!/FSHCPAC>



# Fort Sam Houston ISD



## School District Safety and Security

All measures indicated below along with others are used to help ensure the safety of our students:

- Update the District and Campus Crisis Management Plan annually
- Conduct the required School Safety and Security Audit every three years
- Review of safety and security measures by the Board of Trustees
- Review of Crisis Management Plan by FSH Emergency Operations Center personnel
- Participate in Table Top exercises with first responders from the Installation & City of San Antonio and most recently the Texas Association of School Boards
- Approve use of school facilities for SWAT Team training
- Representation on the Integrated Defense Working Group
- Participation in Annual Active Shooter and Anti-Terrorism Training
- Training for key personnel in the FEMA Incident Command System for Schools
- Ongoing training on discipline, safety and security best practices
- Conduct drills that include protocols for Shelter-in-Place and Evacuation
- Controlled visitor access and identification procedures
- Installation of cameras in schools and on district buses
- Utilization of mass notification software to maintain communication with parents



# ASBP



## Akeroyd Blood Donor Center operations

MAJ Warren Brown

### CY 2012 Results

- ❖ **Record breaking year with over 10,400 donors participating in the blood program (whole blood/platelets) – 25% increase over CY11**
- ❖ **Whole Blood Collections:**  
Collections: increased by **19.9%**
- ❖ **Platelet Collections:**  
Collections: increased by **11.6%**
- ❖ **Providing 65 - 70% of SAMMC's day-to-day blood product requirements**

### 2013 Mission

- ❖ **January to March ramp backup to 700 whole blood per month = 950 – 1000 donors**
- ❖ **6 new GS employees**
- ❖ **Tenant unit participation**







# ASBP



## Akeroyd Blood Donor Center operations

### ❖ Cancelled/No Show: blood drives and platelet appointments

#### ❖ Whole blood

Average 25 blood drives per month

Number of cancelled/no shows: ~3 drives per month (35 – 45 donors @\$400/unit)

**Cost: \$42 – 54K each month in products not collected (\$550 – 650K annually)**

#### ❖ Platelet appointments:

5 appointments per day required

Average of 28 appointments cancel/no show/missed each month

**Cost: \$18,200.00 each month in products not collected (\$218,400 annually)**

### Blood Product Purchased:

❖ Red blood cell: \$19,588.00; 3000 additional products rec'd from Lackland BDC

❖ Platelets: \$85,112.00; 929 additional products rec'd from Lackland BDC





# **This Month's Spotlight Program**



# Building Resilience & Enhancing Performance



## Comprehensive Soldier and Family Fitness- Performance and Resilience Enhancement Program



# Building Resilience & Enhancing Performance

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## Mission

Execute Comprehensive Soldier and Family Fitness (CSF2) program IOT increase the physical and psychological health, resilience and enhanced performance of Soldiers, Families and Army Civilians.

## Vision

A Total Army team of physically healthy and psychologically strong Soldiers, Families and Civilians whose resilience and total fitness enables them to thrive in the military and civilian sector and to meet a wide range of operational demands.



# Building Resilience & Enhancing Performance

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**awareness. growth. execute.**



# Building Resilience & Enhancing Performance



## CSF2-Performance and Resilience Enhancement Program (CSF2-PREP)

### Building Confidence

Think in deliberate and effective ways to thrive in the face of adversity.

### Attention Control

Bring heightened sensory awareness to what's most relevant and keep it there to concentrate amidst distractions.

### Goal Setting

Define a dream that's personally meaningful and develop concrete steps to create a path to success.

### Energy Management

Effectively activate and restore energy to thrive under pressure.

### Integrating Imagery

Mentally rehearse successful performances so the mind and body are programmed to perform automatically and without hesitation.

### Result

**CSF2-PREP training results in Soldiers, Family Members, and Civilians with the mental strength necessary to succeed throughout their entire lives.**





## PREP Capabilities

### ☐ Performance Enhancement Model Education and Training

- Can be done through 1,2,3, or 4 hour workshops

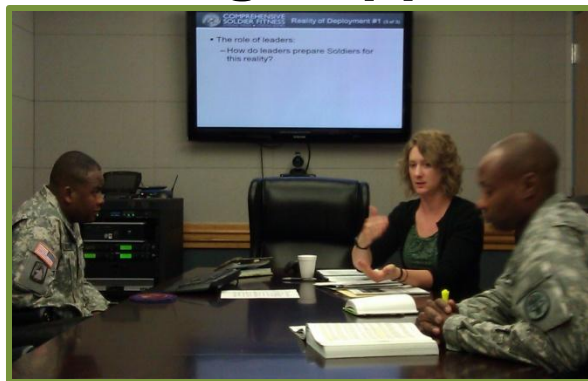
### ☐ Learning Enhancement Program

- Can be done through 1,2,3, or 4 hour workshops

### ☐ Teambuilding

- Can be done through 2,3, or 4 hour workshops

### ☐ Resilience (MRT) Training Support





# Building Resilience & Enhancing Performance

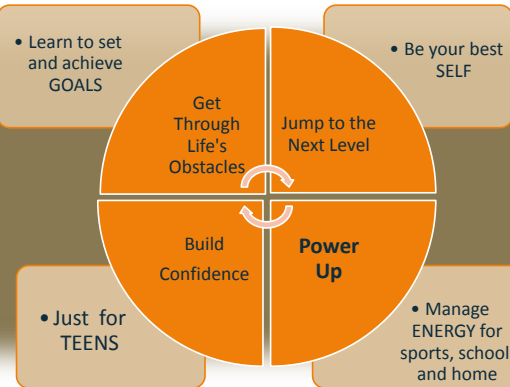


## PREP

Performance and Resilience  
Enhancement Program

PRESENTS....

## TEEN Resilience WORKSHOP



**PREP – for  
the next STEP**

22 Jan & 19 Feb @ 1600-1700

**CSF2-PREP:** BLDG 2620

Phone: 808-6089

Corner of Schofield & Scott RD  
(Behind Firestone) Ft Sam Houston



Learn Skills for Life from Top Performance Enhancement Specialists

*JUST SHOW UP AND BRING A FRIEND*

[www.csfprep.army.mil](http://www.csfprep.army.mil)



# Closing Remarks



# Question & Answers



# Back Up





# Admin Info

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Admin Info is now located on the Share Point Portal:

[http://samhc25070:15808/sites/Public\\_Folders/FSHAdminInfo/default.aspx](http://samhc25070:15808/sites/Public_Folders/FSHAdminInfo/default.aspx)

The Commander's Action Group (CAG) is responsible for posting information to this site.

Points of contact for disseminating information through Admin Info are Deborah E.

Seabron, [deborah.e.seabron.civ@mail.mil](mailto:deborah.e.seabron.civ@mail.mil) , Michael V. McCarthy,

[michael.v.mccarthy.civ@mail.mil](mailto:michael.v.mccarthy.civ@mail.mil), and Sharonn D. Brew, [sharonn.d.brew.civ@mail.mil](mailto:sharonn.d.brew.civ@mail.mil).

Monthly Community Information Forum slides will be made available at the following locations:

<http://samhouston.army.mil> - Internet

<https://fsh-intranet.amedd.army.mil/default.aspx> - FSH Intranet

[http://samhc25070:15808/sites/Public\\_Folders/FSHAdminInfo/default.aspx](http://samhc25070:15808/sites/Public_Folders/FSHAdminInfo/default.aspx) - Share Point Portal



# 502 FSS



## Warfighter and Family Services Flight

### **SKIESUnlimited/EDGE Bldg 1705 (221-3381)**

- Tae Kwon Do, Ages 6-12. Mon/Wed 1800-1900, Bldg 1703
- Tae Kwon Do Cubs, Ages 3-5, Mon/Wed 0930-1000, Bldg 2515
- Ballet/Tap, Ages 3-5, Thurs, 1700-1745, Bldg. 2515
- Ballet/Tap Ages 3-5, Thurs, 1745-1830, Bldg 2515
- Ballet/Tap, Ages 6-10, Thurs, 1830-1930, Bldg 2515
- Creative Dance, Ages 3-2, Weds, 0930-1000, Bldg 2515
- Tumbling & Me, Ages 18 mo-2, Fri 0900-0930, Bldg 2515
- Tumbling, Ages 3-5, Fri 0945-1030, Bldg 2515

- Piano, Ages 7-18, Wed or Thurs 1730-1800, Bldg. 1705, sessions consist of 30 min, once a week, for a period of four weeks.
- Guitar, Ages 7-18, Tues or Wed, Bldg 1705, sessions consist of 1 hour, once a week, for a period of four weeks.

### **School Liaison Officers Bldg 2797 (221-2256)**

- School Liaison Officers, Keith Toney and Cindy Ybanez provide a link between military Families and on/off post schools and assist with unique challenges encountered by military students



# 502 FSS



## Force Development Flight

Keith A. Campbell Memorial Library Bldg 1222 (221-4702)

- 02 Jan 13 - Major Roof Project Work Begins, ECD 30 Jan
- 10 Jan 13 - Children's Story Time, 1000
- 17 Jan 13 - Children's Story Time 1000
- 24 Jan 13 - Children's Story Time 1000- Guest Reader

Regular Library Hours: Tues-Thurs 0900-2000; Sat and Sun 1100-2000

Roof repair should not impact regular hours, information will be posted/updated throughout the library during project.



# BAMC



## APLSS: Army Provider Level Satisfaction Survey

DEPARTMENT OF THE ARMY  
OFFICE OF THE SURGEON GENERAL  
SURVEY PROGRAM OFFICE (SUITE 669)  
5100 LEESBURG PIKE  
FALLS CHURCH, VA 22041-3258



Please use pen or dark pencil to mark an "X" in the answer box.

	Correct	Incorrect
EXAMPLES:	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Please return your completed questionnaire in the enclosed envelope to, P.O. Box 5033, Chicago, IL 60680.

### Did you know?

You may be randomly selected to provide feedback on your clinic visit.

Throughout the MEDCOM patients are randomly selected by the Office of the Army Surgeon General to provide feedback on how we are meeting your healthcare needs.

If you receive the survey in the mail, please take a minute to complete and return the survey so that we can better meet your needs.

Each survey has the potential to earn BAMC up to **\$800 per survey**, which can be used for service improvement.

### Army Patient Satisfaction Survey

We need your help. We are trying to improve the quality of care we give our Soldiers and their families.

According to our records you recently had a healthcare visit with (PROVIDER'S NAME) on (VISIT DATE) at the Martin Army Community Hospital. Is this correct?

Yes ..... ☐ → Please continue with the survey.  
No, saw someone else ... ☐ → Please continue with Q9.  
No, didn't have visit ..... ☐ → Please stop and return your survey now.

Thinking specifically about your visit with (PROVIDER'S NAME) on (VISIT DATE) at the Martin Army Community Hospital, please rate how much you disagree or agree with each of the following. Please mark an "X" in the box for the answer that is closest to your opinion.

	Completely Disagree	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Completely Agree
1. This provider, (PROVIDER'S NAME), spent the time with you that your medical problem required .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. This provider listened to you carefully about your concerns and questions .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. This provider understood your problem or condition .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. This provider treated you with courtesy and respect .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. This provider explained what was being done and why .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. This provider helped you with your problem .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Completely Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Completely Satisfied
7. Overall, how satisfied do you feel about your visit with (PROVIDER'S NAME)? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



# DENTAC

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- Failed Dental Appointments - December 2012
  - 7.0%
  - 333 Missed Appointments
  - Dollar value = \$124,209 (\$373/hr)
- Previous month
  - November 2012 – 7.5%





# Veterinary Services

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- **Food Safety**

Information on Food Recalls can be found at:

<http://www.dscp.dla.mil/subs/fso/alfood/afamess.asp>

<http://www.fda.gov/opacom/7alerts.html>

**Commissary and various ISP Inspections performed daily**

**For immediate questions, please call SSG Bolden at 210-295-4044**

- **Veterinary Treatment Facility:**

**Please phone at any time during normal business hours for  
Appointments: 210-808-6101/6104**

**Best days to call for appointments are every other Thursday when  
the schedule opens for the next 2 weeks**

**Highest phone call traffic between 10-12:00 and 15-16:00 on weekdays**



# DECA

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## COMMISSARY REWARDS CARDS NOW AVAILABLE!

- Cards Handed Out At Register
- Register Card On-Line
- New Coupons Can Be Added as Needed
- Swipe Card, After Shopping, to Redeem
- Learn More at [www.commissaries.com](http://www.commissaries.com)



# DECA



**Your Commissary  
Will be Open on Monday,  
January 21, 2013,  
“Martin Luther King’s  
Birthday”**

**Hours of operation will be:  
0900 -1700**

**No “Early Bird” Shopping**





# DECA

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**Find all of your tailgating needs at the Fort Sam Houston Commissary**



**Ready-made, and pre-made veggie trays are available in the produce department.**

**Our deli offers meat, meat and cheese, and sub sandwich trays.**

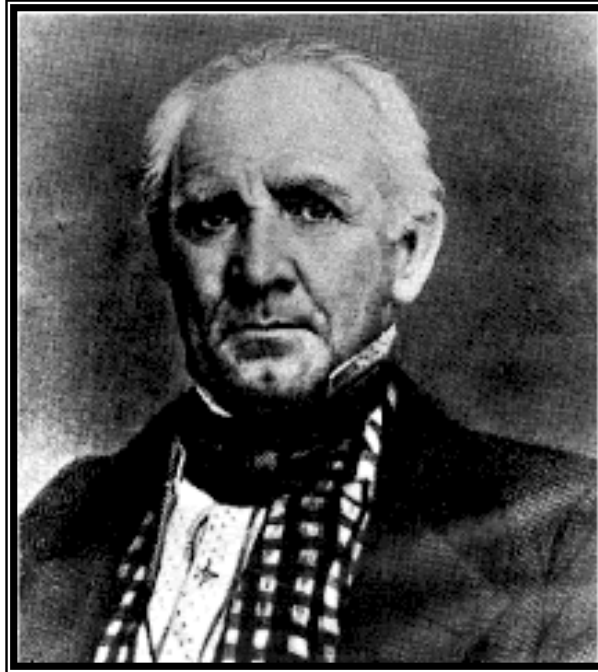


**GO TEAM!!!**



# 502D MISSION SUPPORT GROUP

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## ***Sam Houston Before the Battle of San Jacinto***

"We view ourselves on the eve of battle. We are nerved for the contest, and must conquer or perish. It is vain to look for present aid: none is at hand. We must now act or abandon all hope! Rally to the standard, and be no longer the scoff of mercenary tongues! Be men, be free men, that your children may bless their father's name."

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